

# TABLET PROGRAMME Q&A FREQUENTLY ASKED QUESTIONS

2019

## 1. What are the minimum specification requirements for a device?

**i** To ensure, that your device meets the minimum specification requirements, please follow the link to our detailed spec sheet: <http://www.eversdal.org.za/wp-content/uploads/2019/01/Tablet-programme-with-minimum-requirements-2019.pdf>

## 2. How do I order a device?

**i** Please email Mr A Pienaar at [apienaar@eversdal.org.za](mailto:apienaar@eversdal.org.za)

## 3. How do I charge my device during school hours?

**i** There are charging stations allocated to each class. Learners can bring their own charging cable (without the adapter) and charge their device safely in class.

## 4. Are 3/4G SIM Cards allowed in a device?

**i** No, for the safety of all our learners, we do not allow 3/4G SIM Cards to be used on school hours.

## 5. Are earphones allowed in the classroom?

**i** Yes, learners will have the opportunity to use earphones during class.

## 6. Where do I safely keep my device before and after school?

**i** When bringing your own device to school, learners will be able to safely keep their devices in their school bag and place the bag in their classroom. During sport practices, learners should put their school bag on the pavilion in front of the Oink. These areas are monitored by security cameras.

## 7. What applications do I need to load on my device?

- i**
- Microsoft OneNote
  - Microsoft OneDrive
  - Microsoft PowerPoint
  - Microsoft Word

- Microsoft Excel
- Mirroring Assist/ Mirror360
- QR Code Scanner

## 8. How do I access my Class Notebook for the first time?

**i** After logging onto Office.com, you can navigate to OneNote, select the header "Shared with me" and select your class notebook.

## 9. What do I do if I do not know my Office 365 password?

**i** You can request a password reset at: <https://passwordreset.microsoftonline.com>

## 10. On how many devices can I load my Office 365 account?

**i** Subscribers can install Office on up to 5 PCs or Macs, 5 tablets, and 5 smartphones.